**CCG plans to further restrict access to data-**

**Brent CCG have written to all CCGs in London to seek an agreement that data provided regarding LAS performance will not be shared externally. The matter will be discussed at the next Contract and Performance Management meeting to be held at the end of March.**

**Performance update for the period**

**29 January – 4 February  2018**

**Points of Note**

CCG performance breakdowns are being reviewed internally by LAS  and have been confirmed for inclusion within the next tripartite performance update.

National Standards were achieved across Cat 1, and Cat 4  90th centile for January.  Month to date across February continues to see standards being achieved against the C1 and C4 90th centile metric. LAS are currently running in 3rd position nationally against C1 mean,  1st against C1 90th centile metrics, 4th for C2, 5th for C3 and  2nd against C4.

LAS has achieved and maintained performance standards against the C1 90th Centile since the implementation of the new ARP metrics, highlighting that LAS are safely managing the full cohort of patients identified as most critically ill. Safety reviews continue for all outlying patients who have not received a C1 response within the 90th centile target time. .

Call answering times have improved from 12 seconds to answer to 9 seconds. Discussions are continuing at a national level to agree methodologies underpinning exceptional  circumstances such as eta time stops at airports. It is hoped this clarification will  have a positive impact on performance reporting once established and agreed.

Call demand still remains higher than expected but is showing a decreasing trend as the system steadies and patient awareness of  the new response model improves.

Cat 3 has seen the most growth over the recent reporting period coming in 2% above activity expectation.

NWL achieved national targets against C1 Mean for this reporting period. All STPs are performing to standards across C1 & C4 90th centiles.

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**Performance Overview**

**Performance 29.01.18 – 04.02.18**

* Cat 1 Mean response time reported at 7 minutes 19 seconds. This is 19 seconds over the agreed national standards.  The 90th centile was 11 minutes 55 seconds which is 3 minutes 5 seconds better that the national standard metric.
* Cat 2 Mean response time was 20 minutes  57 seconds. This is 2 minutes 57 seconds over the agreed national standards. The 90th centile was 45 minutes 43 seconds which is 5 minutes 43  seconds over national standards.
* The 90th centile for C3 was 2 hours 30 minutes  36 seconds which equates to 150  minutes 36 seconds  against a target of 120 minutes. The C3 mean was reported at 1 hour 4 minutes 5 seconds. There is no national target for C3 mean.
* The 90th centile for C4 was 2 hours 21 minutes 26 seconds. This is 38 minutes and 34 seconds under the national standard.

1246 hours were lost as a result of arrival to handover delays at ED, this represents a decrease on the previous reporting period. Acknowledgement has been made regarding the intensive system work in place to address this issue. 569.5 hours were lost across the equivalent period through handover to green delays, which represents a reduction on the previous report, but remains higher than expected. An action plan is in place to improve this position.

Kind regards

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